



NEEDS

- Strong two-factor authentication for CJIS mandate.
- Integration into existing infrastructure.

CROSSMATCH™ PRODUCTS

DigitalPersona® Pro

*“Chief of Police loves it -
he says it’s the best thing
since apple pie.”*

George Maldonado
System Administrator
City of Winter Park

City of Winter Park Case Study

Winter Park, FL

OVERVIEW

The City of Winter Park employs 550 people serving more than 28,000 central Florida residents. The City deployed the Crossmatch DigitalPersona Pro solution to address the two-factor authentication component of the Criminal Justice Information System (CJIS) mandate. With DigitalPersona Pro, the City is able to secure access to networks and applications used by employees at city hall, central facilities including vehicle maintenance, the electric division, water plants and in emergency vehicles such as police cars and fire trucks.

IT CHALLENGE

CJIS mandates advanced authentication, such as biometrics, PKI, smart cards or token-based devices, in addition to typical security methods such as usernames and passwords. Ease of use was critical in selecting a solution that worked for everyone from town hall employees to emergency first responders. Police and Fire Departments couldn’t be slowed down by a new system that was difficult to use.

The City of Winter Park also needed a solution that maximized their IT investments by tightly integrating into existing systems such as Microsoft Active Directory Services, Naviline and “green screen” AS/400 applications, as well as notebooks with built-in fingerprint readers.

CROSSMATCH SOLUTION

The Crossmatch DigitalPersona Pro solution supports various authentication methods, including biometrics which cannot be shared between users and do not get in the way of performing critical public and emergency services.

DigitalPersona Pro integrates with Active Directory making centralized management easy for IT staff while also providing authentication verification tools; an important factor in the City’s decision process.

BENEFITS

Compliance

Enables advanced authentication for CJIS mandate.

Secure and Fast Access

Safeguards against unauthorized access without disrupting operations.

Easy of Use

Eliminates manual typing of usernames and passwords.

THE RESULTS

The City of Winter Park is now compliant with the CJIS two-factor authentication mandate. In addition, the Crossmatch DigitalPersona Pro solution has significantly increased the security of communication on its network between City employees, including those in police cars and fire trucks.

“The DigitalPersona Pro solution has strengthened our security and compliance with CJIS,” said George Maldonado, systems administrator for the City of Winter Park. “It fits seamlessly into our existing infrastructure and City employees have embraced the ease of use.”

DigitalPersona Pro is fully integrated with the City’s Network Access Control (NAC) and communication encryption policies, exceeding their original security concerns.

ABOUT CROSSMATCH

Crossmatch helps organizations solve their identity management challenges through biometrics. We empower governments, law enforcement agencies, banks, retailers and other enterprises to mitigate risk, drive productivity and improve service levels. Our solutions are built on consultative expertise, refined best practices and the application of advanced biometrics technologies. Crossmatch understands the forces of change in the markets we serve and we develop solutions that anticipate customer requirements. Our network of consultative and technical service experts collaborate with customers in more than 80 countries worldwide.

Learn more at www.crossmatch.com.